



# Computer Production Technician

**Location:** Vista, California (On-site, US Site Team)

**Employment Type:** Hourly, Full-Time

## About Protectli

Protectli designs, builds, and supports small form factor computers and network appliances trusted by customers worldwide. At our US site, we assemble and ship products with a focus on quality, reliability, and customer satisfaction. Our team values collaboration, adaptability, and attention to detail in a hands-on environment.

## Role Overview

We are seeking a **CoProduction Technician** to join our US site team. This role is primarily focused on assembling, testing, and shipping Protectli products while supporting day-to-day operations.

While production is the main responsibility, candidates with **customer service, technical support, or sales experience** may have opportunities to assist with customer inquiries or troubleshooting as business needs arise. Protectli values team members who bring a variety of skills and interests, and growth opportunities are available based on performance and fit. This role reports directly to the US Site Operations Manager or Production Technician Lead.

## Key Responsibilities

- Assemble, test, and troubleshoot Protectli computers and network appliances.
- Follow established procedures for production, shipping, and returns.
- Maintain accurate records of builds, shipments, and inventory transactions.
- Ensure quality control and escalate issues when needed.
- Support cross-functional site operations, adapting to changing priorities.
- Contribute to a clean, safe, and organized work environment.
- Participate in problem-solving and suggest improvements to processes.
- Support customer inquiries (sales or support) as needed, with training provided.
- Adapt to shifting priorities while maintaining high quality standards.

## Requirements

- Strong attention to detail; ability to follow procedural steps precisely.
- Basic knowledge of computer hardware (RAM, CPU, storage, networking, etc.).
- Basic computer skills (Google Workspace, MS Office, or similar).
- Strong communication and teamwork abilities.



- Detail-oriented, adaptable, and willing to learn new skills.
- Ability to lift up to 40 lbs. and stand for extended periods.
- Authorized to work in the United States.
- Availability to work on site in Vista, California Monday through Friday from 8 AM to 5 PM.
- Flexibility to work overtime hours or off-hours as needed with proper compensation.

## **Preferred Qualities**

- Prior experience in electronics assembly, production, or logistics.
- Experience in customer service, sales, or technical support.
- Ability to explain technical concepts in simple terms.
- Interest in IT, networking, or open-source systems.
- Ability to work independently with minimal supervision.

## **Compensation & Benefits**

- Hourly pay commensurate with experience between \$20 - \$25 per hour
- Growth potential within the US site team (e.g., lead, combined roles, or specialized functions depending on fit and company needs)
- Eligible for full-time benefits package upon meeting employment requirements:
  - Paid holidays and sick time
  - Medical, dental, vision, and life insurance
  - 401(k) with company match
  - Opportunity to convert to salary and receive paid vacation
- Company perks including:
  - Company-sponsored lunches 3 days per week
  - Education & professional development reimbursement programs
  - Sabbatical program after 5 years of continuous full time employment

## **Why Join Protectli?**

As a Production Technician, you'll gain hands-on experience with computer hardware while also having the chance to develop customer-facing skills. Whether your strengths are technical, organizational, or interpersonal, Protectli offers opportunities to grow with a company that values initiative and versatility.